



## Fast Facts

### Where is the Pharmacy?

Maple Ridge Pharmacy is located near the front entrance of Cumberland Healthcare. The address is 1705 16<sup>th</sup> Avenue in Cumberland. Take Highway 48 toward Luck and you will see signage to turn right for the facility.

### Who Can Use the Pharmacy?

The pharmacy is open to everybody – not just patients of Cumberland Healthcare. It is true many of our prescriptions come to treat a patient right after their appointment inside the building, but it would be a mistake to think we can't fill prescriptions for you if you see a provider in Amery, Barron, Rice Lake, Turtle Lake, or elsewhere. We can, and we'd be happy to do so. And if your pet has a prescription for a human drug, we can fill that too.

### How Can I Fill Prescriptions at the Pharmacy?

There are multiple ways to fill prescriptions at the pharmacy, all of which are easy.

Your health care provider can send new prescriptions electronically, fax prescriptions, or call them in to 715-822-7548.

If you have prescriptions at another pharmacy, you won't even need to contact your provider. We can transfer orders from that pharmacy so we can fill them here. Feel free to call 715-822-7548 or come in to start this process. We will need some basic information like your name, date of birth, pharmacy your prescriptions were previously filled, what prescription numbers you need, and insurance information. We can take care of the rest.

### How Can I Refill Prescriptions

Once you have filled a prescription with us and need a refill, you can call 715-822-7548 and pick option 1 to leave your six-digit prescription number. If you prefer to talk to a staff member, select option 0 and we can help.

For the tech savvy among us, you may also download the RxLocal app on your smart device. Select Maple Ridge Pharmacy as your pharmacy, and you can place refill requests through that platform. Lastly, if you've selected to receive text notifications from us (which will let you know when your prescription is ready), you can communicate refill requests through text.